ISO 9001:2015

Subject: QUALITY, HEALTH, SAFETY AND ENVIRONMENTAL POLICY STATEMENT

Document No: INTR-005

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Servochem (Pty) Ltd:

- Applies a process-oriented, integrated management system that complies with the international ISO 9001:2015 standard on quality and applicable regulatory and statutory requirements.
- Ensures that the review of the Context of the Organization forms the input to the strategy of the company, and is cascaded, through the Quality Management system, to all levels of operation within the organization.
- Manages its SHEQ risks, threats, incidents and or emergencies through the demonstration
 and promotion of leadership commitment and personal involvement, in a manner that
 strives for legal compliance and industry best practice. Thus, ensuring the health and
 safety of our employees, the protection of the environment and the delivery of quality
 products and services.
- Addresses as a minimum the needs and expectations of it's customers and stakeholders, through a continual process of engagement, promotion of open communication, education, training, motivation and development, on the SHEQ requirements.
- Strives to achieve maximum customer satisfaction by continuously monitoring, measuring, reviewing and continually improving, the processes through which we deliver our products and services.
- Ensures adequate resources are provided for SHEQ management.
- Ensures that the Quality, Health & Safety Performance Objectives are reviewed in Management Review Meetings and that the Departmental Objectives are aligned to the overall Company Objectives.

Andre du Plessis	
GROUP MANAGING DIRECTOR	DATE

SERVOCHEM (PTY) LTD	GROUP	QMS